

From: "QIAGEN" <engage@qiagen.com>
Subject: QIAGEN Bioinformatics: Changes are coming to your QIAGEN Bioinformatics password.
Date: 24 September 2018 at 18:02:29 GMT+2
Reply-To: "QIAGEN" <engage@qiagen.com>
Security Update

At QIAGEN, we understand the importance of protecting data and information systems. To increase the security of your account, QIAGEN is enforcing a policy requiring you to change your QIAGEN Bioinformatics product password at least 3 times a year*. This policy applies to all products under the Ingenuity brand, including Ingenuity Pathway Analysis (IPA), Ingenuity Variant Analysis (IVA), QIAGEN Clinical Insight (QCI) Interpret and the Ingenuity Admin Tool (IAT). To access any of these products for which you have a license, a single login ID (your email address) must be provided.

- How do I know my password is expiring?

You will receive a notification email 2 weeks, 1 week, and 1 day before the password expires.

- What happens if I do not change my password?

Your password will expire and will no longer work. You can reset your password at any time by clicking on the "Forgot Password" link on the login page.

- What should I do if my password has expired?

On the product login screen, click on the "Forgot Password" link. You will receive an email with instructions and a link to set a new password. This is a self-service action.

- What if I have trouble receiving emails?

Please work with your internal IT team to mark all emails from QIAGEN as "Safe". It is important that you receive critical emails about security measures, passwords and downtime for your licensed products. These are not marketing emails and you cannot opt out of them.

- What should I do right now?

Nothing. You will be notified by email 2 weeks before your password will expire. However, if you prefer to reset your password right now, you can do so on the product login page. This will also ensure that you are receiving emails from the system.

For more information about QIAGEN Bioinformatics security and privacy policies, please see <https://www.qiagenbioinformatics.com/privacy-policy/> or email us at privacy-RWC@qiagen.com.

Please don't hesitate to contact us if you have any questions at support-licensing@qiagen.com

Best regards,
The QIAGEN Bioinformatics team

* Your company/institution license coordinator may opt for a more frequent password change cycle for the entire license or

for specific users.
For contact information, [click here](#).

Sample to Insight

For up-to-date licensing information and product-specific disclaimers, see the respective QIAGEN kit handbook or user manual. QIAGEN kit handbooks and user manuals are available at www.qiagen.com or can be requested from QIAGEN Technical Services or your local distributor.

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